

COVID-19 Changes to Council services and facilities



The COVID-19 pandemic has meant we have all had to drastically change our lifestyle, particularly with the need to practice social distancing so we can slow the spread of the virus throughout our community.

It has also brought about daily announcements from Government regarding closures of public facilities, and restrictions to our lifestyle and travel. This has had widespread impacts on our whole community, including the services we provide as a Council.

Our key objective throughout this pandemic is to continue to offer essential services, while at the same time keeping our staff and community safe. Essential services that we will continue to offer are water, wastewater, and rubbish collection and disposal. However, like other businesses we have had to modify the services and facilities we offer to the community.

Unfortunately, this has meant a large number of our facilities have been closed (listed overleaf). With the closures, means that we won't have access to recreational and leisure facilities that we normally enjoy, so you should try and find other safe activities to maintain your lifestyle and routine.

This is a very disruptive time for us all. I encourage you to use the Federal and NSW Governments as your sources of information about the virus. This is reliable information that can be taken as fact. Also, try to find a healthy balance with the media coverage.

Upheaval in our lives can be quite worrying for many of us. I urge you to maintain contact with family, friends and neighbours. It's really important that we stay in touch with people throughout this period, especially those that don't have family. If anyone is in the situation of having no one to touch base with them, please ring our Council office and leave your name and number and a Council officer will ring you periodically.

If ever you feel or you know of someone who's feeling overwhelmed, please reach out for support to an organisation such as Beyond Blue. They have lots of information on their website: www.beyondblue.org.au and are contactable by phone on 1800 614 434.

In closing, stay well and thank you for your understanding during this very trying time.

Kind regards



Ruth McRae
Mayor



Murrumbidgee
COUNCIL

COUNCIL FACILITIES THAT ARE CLOSED UNTIL FURTHER NOTICE

- Coleambally office (staff available by phone)
- Community gyms and sports centres
- Community halls
- Jerilderie Library
- John McInnes Square, Coleambally
- Museums
- Playgrounds
- Public BBQs
- Public toilets except those listed below
- Skate Parks
- Swimming Pools
- Water fountains
- Western Riverina Mobile Library

COUNCIL FACILITIES THAT ARE OPEN

These services are open but we ask you to phone or email us instead of visiting our office in person.

- Darlington Point office from 9.00 am - 12.00 pm and 2.00 - 4.00 pm
- Jerilderie office from 9.00 am - 12.00 pm and 2.00 - 4.00 pm
- Public toilets (open from 7.00 am - 9.00 pm:
 - Toilets at John McInnes Square, Coleambally
 - Toilet block behind Murrumbidgee Shire Hall, Darlington Point
 - 63 Jerilderie Street (next to bakery), Jerilderie

COUNCIL SERVICES AVAILABLE BY PHONE ONLY

Our staff are available to deal with your enquiries and issues on the phone, such as



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- Coleambally office
- Rates, revenue and accounts (payments can be made online)
- Planning, environment and health services (Development applications can be made online)
- Operations - Engineering, roads, parks and gardens, town maintenance, stormwater and waste
- Asset management and building maintenance
- Economic development and tourism
- Human resources
- Media and communications