



Murrumbidgee
COUNCIL

STATEMENT OF VISION & PRIORITIES



THREE TOWNS - ONE COMMUNITY

OUR COMMUNITY'S VIEW

All newly merged Councils within NSW are required to prepare a succinct statement of vision and priorities. This statement will provide high level guidance for the new council until the preparation and adoption of the first community strategic plan prior to June 2018.

There was a requirement that the document be prepared with input from the community. During September and October 2016 an extensive community engagement process involving hundreds of people from the Murrumbidgee Council area was undertaken.



Participants were asked to describe their community and what type of Council they wished to have serve their future needs.

The word cloud on this page represents the community's views on where they live and what they hoped for the future.

These words, along with information contained within the Community Strategic

Plans of both former Councils, feedback from community sessions and surveys as well as input from Council employees have been used to help shape the **Statement of Vision and Priorities** for Murrumbidgee Council as outlined in the pages of this document.

OUR VISION, PURPOSE & VALUES

Our Vision:

A community built by an innovative mindset delivering appropriate and reliable services.

Our Purpose:

To deliver quality services creating a friendly, welcoming and engaged community.

Our Corporate Values:

- ♦ Murrumbidgee Council values creativity, teamwork and innovation
- ♦ Council aims to reliably deliver quality services and well-maintained facilities.
- ♦ Strong, positive and trusted leadership guided by and respecting traditional principles and forward thinking will nurture who we are and recognise where we live and what we have built.
- ♦ Our Communities welcoming and energetic approach is what makes where we live an appealing place for all.

Our Staff Values:

- ♦ To support the adopted Corporate Values, Murrumbidgee Council staff adhere to the values of Trust, Honesty, Teamwork and Respect.

OUR STRATEGY

Our Community - Who we are

We support all members of our Council Community. We strive to ensure they feel **safe** and are actively and passionately involved in establishing and promoting a **connected** and **respected** Council Area. The **diversity** of our three towns serve to create a **stronger** and **ever-evolving** Murrumbidgee Community .

Our Natural Environment - Where we live

We live in a **unique** environment that we value highly. We undertake a **guardianship** role to ensure its long term **sustainability**.

Our Built Environment - What we have built

Our **well-planned** infrastructure is developed and maintained according to identified community needs and priorities.

Our Economy - Creating our own opportunities

Creating our own opportunities, we work with new and existing industries to **proactively** provide economic opportunity, creating **stability** and **future** growth.

Our Leadership - Looking to our future

Council's leadership role encompasses establishing **effective relationships** with Government and non-government stakeholders ensuring sound, **future-focused outcomes** for the whole of Murrumbidgee Council. The leadership challenge is in developing a **wholistic** approach that ensures a positive future for the Community.

OUR PRIORITIES:

- ✓ Advocate with other levels of Government for appropriate access to required services for our community
- ✓ Working with the community to actively engage and involve locals in planning for the future
- ✓ Being open and transparent in decision making
- ✓ Delivering suitable levels of service to our communities

Providing infrastructure and recreational facilities to meet our communities' needs for today and the future

- ✓ Supporting activities that provide social, sporting, economic and community growth opportunities
- ✓ Celebrating and enhancing those elements which make up our culture, history and social fabric
- ✓ Supporting existing community, agricultural and business operations to identify opportunities for advancement
- ✓ Respecting and enhancing our natural environment



OUR DELIVERY:

- ✓ We will review all Council service categories to identify collaborative opportunities for positive improvement.
- ✓ We will utilise contemporary solutions to connect our organisation, nurture better communication and increase operational efficiencies.
- ✓ We will work with other government and non-government agencies to develop action-oriented solutions to community issues.
- ✓ We will actively engage with staff to develop forward-thinking options and recognise quality outcomes.

OUR MEASURES OF SUCCESS:

We will know we have succeeded when, by September 2017:

- ✓ We achieve a net financial benefit of \$100,000
- ✓ We achieve an index score of 75 for community satisfaction with Council's overall performance
- ✓ More than 50% of Community Grants Program funded projects delivered
- ✓ We have an increased % of services available online
- ✓ We achieve an index score of 70 or more for providing value for money for the community's rates
- ✓ More than 80% of major projects delivered on time and to budget
- ✓ More than 60% of staff feel positive and are well informed about the change process.

(Above measures drawn from Characteristics of a Strong Council document)

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