

2017-2027

DRAFT

Community Strategic Plan







Murrumbidgee Council Community Strategic Plan:

Murrumbidgee Council has agreed to an extended community engagement process for the Murrumbidgee Council Community Plan 2027.

This plan is about preparing a shared vision for our community, which will shape Council's planning over the next 10 years.

Your input will help Council identify where we are now, where we would like to be in the future and how we can plan together to get there.

It's about retaining the things Council and the residents of Coleambally, Darlington Point and Jerilderie love and ensuring we work together to create a positive future.

As part of the extensive community engagement strategy, Council is hosting a series of activities including meetings in each of our towns.

Council will also be targeting key areas such as business, tourism, health, seniors, youth, our Aboriginal community and aged care.

Council is also conducting a survey to capture information from the community about their long term vision for the future for the whole Council area as well as being able to differentiate town specific priorities.

The survey will be posted to every household in the Murrumbidgee Council area in early February and residents can return it by utilising Council's reply paid service, or drop it into Council's administration offices.

The Community Strategic Plan Survey can be accessed on the Murrumbidgee Council website: www.murrumbidgee.nsw.gov.au

Further information or feedback can be provided via email to: mail@murrumbidgee.nsw.gov.au

Alternatively, feedback can be made in writing to:

Feedback on Community Strategic Plan Murrumbidgee Council PO Box 5 DARLINGTON POINT NSW 2706





Murrumbidgee Council's DRAFT Community Strategic Plan (CSP) is an important document.

It will give us a long-term vision for our Council yet allow us to recognise the individual of our three towns.

This will be the first integrated CSP prepared since the creation of Murrumbidgee Council following the merger of the former Murrumbidgee Shire and Jerilderie Shire Councils.

It incorporates feedback from the community provided during previous consultation across both former Councils.

We will be looking to confirm with our residents if this is still the community's views to ensure a true representation.

The development of a new Community Strategic Plan is a statutory requirement of all Councils in New South Wales, but it's also an exciting opportunity to create a new roadmap for the Council area that will guide decision-making and community participation over the next decade.

We want this Plan to be as informed as possible, and to do that we need to carry out a very thorough engagement process aimed at ensuring as many residents as possible are all consulted in the development of our Community Strategic Plan.

Council has agreed to an extended community consultation period after which time Council will present the final Community Strategic Pan.

Ruth McRae Mayor



What this document will show

The strategies that Council will implement to achieve the aspirations, objectives and needs identified through the consultation process. The actions and activities specific to each strategy are detailed. Some activities by their nature will have inputs from more than one area of Council.

How Council will demonstrate that it meets the targets of the Community Strategic Plan

Introduced in June 2012, Integrated Planning and Reporting (IPR) each local government area is required to have a community strategic plan under section 402 of the Local Government Act. The legislation requires each council in NSW to prepare:

- 1. A 10-year Community Strategic Plan
- 2. A 10-year Asset Management Policy, Strategy and Plan
- 3. A 10-year Long Term Financial Plan
- 4. A 4-year Workforce Plan
- 5. A 4-year Delivery Program
- 6. A 1-year Operational Plan
- 7. Regular reports will be prepared to measure performance against these.

This integrated planning and reporting framework (IPR) is designed to:

- 1. Strengthen the strategic focus of councils
- 2. Ensure that council services, programs and actions are aligned to high level strategy
- 3. Improve the integration of planning and reporting processes (in particular, across the
- 4. 'Quadruple bottom line' of society/community, environment, economy and governance)
- 5. Streamline reporting processes and thus reduce duplication

Murrumbidgee Council's Strategic Vision

Murrumbidgee Council values creativity and innovation to reliably delivery quality service and facilities to its communities. It does this through traditional principles and forward thinking that provide strong, positive leadership to nurture who we are, where we live and what we have built. Our communities are welcoming and energetic – fun and friendly places that appeal to all with everything you need.



Integrated Planning and Reporting

Integrated Planning and Reporting is the framework for planning and reporting by Local Governments across New South Wales. The aim is to integrate the various plans of Council with the strategic objectives or aspirations of the community. The key element in the framework is the involvement of the whole of the community in the formulation of the Community Strategic Plan.

The principal components of the integrated planning and reporting model are:

<u>Community Strategic Plan</u> – Sets out the long term aspirations of the community of the Murrumbidgee Council area for the next 10 years. It is the key reference to guide Council decision-making during this period.

The plan will be prepared by Council after extensive consultation with residents, land owners, visitors, Councillors, Council staff, businesses, community groups and youth.

<u>Delivery Program</u> – Under the Delivery Program, Council is accounting for its management of the community's long- term goals, outlining what it intends to do towards achieving these goals during its term in office (four years) and what its priorities will be.

Operational Plan - Annual plan detailing Council's activities and budget for each year of the Delivery Program

Resourcing Strategy - Brings together Council's key planning strategies for utilizing the resources available to Council to fulfill the community strategic objectives.

Reporting On Progress

Council is required to report periodically to the Murrumbidgee Council community on the progress of the activities undertaken by Council in achieving the strategic objectives of the Community Strategic Plan. Key accountability reporting points are:

- 1. Council's Annual Report which is prepared after the end of the financial year and reports the results and achievements for the year against the Operational Plan and Delivery Program, and
- 2. Every four years tied to the Council election cycle, the Community Strategic Plan must be reported upon by the outgoing Council and the incoming Council must undertake a review of the Plan. At this time the Community Strategic Plan has to be rolled forward four years to maintain a minimum long term 10-year strategic focus.





Underlying Principles

The Community Strategic Plan has been developed and based on two sets of guiding principles, those of social justice and sustainability.

Social justice principles underpinned the Murrumbidgee Council community engagement strategy in the formulation of the community strategic plan. The four social justice principles are:

- Equity there should be fairness in decision making, prioritizing and allocation of resources, particularly for
 those in need. Everyone should have a fair opportunity to participate in the future of the community. The
 planning process should take particular care to involve and protect the interests of people in vulnerable
 circumstances.
- 2. **Access** all people should have fair access to services, resources and opportunities to improve their quality of life.
- 3. **Participation** everyone should have the maximum opportunity to genuinely participate in decisions which affect their lives
- 4. *Rights* equal rights should be established and promoted, with opportunities provided for people from diverse linguistic, cultural and religious backgrounds to participate in community life.

Quadruple Bottom Line

The Community Strategic Plan and all Council plans and reports under the integrated planning and reporting framework consider the four key areas under what is known as the quadruple bottom line: Social (or Community), Environment, Economic and Leadership. These four areas have a strong alignment with the five strategic themes that the Community Strategic Plan is structured along.



STRATEGIES

The identified key strategies have been grouped into the following five themes that reflect the main themes identified during Community Engagement and consultation process held by Council. They reflect Council's broad governance, reporting and operational structure.

STRATEGIC THEME 1: OUR COMMUNITY - Who we are

We support all members of our Council community. We strive to ensure they feel safe and are actively and passionately involved in establishing and promoting a connected, respected Council Area by facilitating equitable access to community infrastructure and services – healthcare, education and transport. The diversity of our three towns serves to create a stronger, everevolving Murrumbidgee Community, which values it rural lifestyle as the place to work and live sustainably into the future.

STRATEGIES:

- 1.1 Building and Supporting a Diverse Community
- 1.2 Celebrating Cultural Identity
- 1.3 Creating Community Opportunities and Encouraging Equitable Access to Council Services and Programs
- 1.4 Enhancing Health and Wellbeing
- 1.5 Creating a Safe Community

STRATEGIC THEME 2: OUR ENVIRONMENT - Where we live

We live in a unique natural environment that we value highly. We undertake a guardianship role to ensure and enhance its long term sustainability through appropriate practices and management.

- 2.1 Respecting and Protecting our Natural Environment
- 2.2 Exploring and Embracing Sustainable Energy Sources and Practices
- 2.3 Maintaining a Balance in the Natural Environment Between Growth, Development and Environmental Protection
- 2.4 Protecting Waterways and Catchments
- 2.5 Valuing and Conserving our Native Flora and Fauna

STRATEGIC THEME 3: OUR INFRASTRUCTURE - What we have built

Our Community is well services and connected to effectively planned built, social and community infrastructure which is developed and maintained accordingly to identified community needs and priorities encouraging community connective and partnerships – including transport. communications, road infrastructure and sustainably planned water, energy and waste management.

STRATEGIES:

- 3.1 Supporting and Developing Responsible, Sustainable Asset Management
- 3.2 Providing Infrastructure (council buildings and facilities) to Meet Community Needs
- 3.3 Providing the Community with Open Spaces to be Active
- 3.4 Maintaining and improving Transport Infrastructure
- 3.5 Planning and Improving Communications Infrastructure for Better Connectivity

STRATEGIC THEME 4: OUR ECONOMY - Creating our own opportunities

Creating our own opportunities, we work with new and existing business and industries to proactively provide regional economic opportunity, development and tourism creating stability and future growth.

STRATEGIES:

- 4.1 Welcoming and Supporting our Business and Industries Growth, Diversity and Productivity
- 4.2 Promoting and Supporting a Regional Economy and Growth
- 4.3 Jointly Promoting and Developing Tourism Strategies and Opportunities
- 4.4 Supporting Community Access to Education and Training to Enhance Future Opportunities
- 4.5 Fostering and Developing a Resilient and Vibrant Agricultural Sector



Planning and Funding Arenas

STRATEGIC THEME 5: OUR LEADERSHIP - Looking to our Future

Council's leadership role encompasses sound, future-focused outcomes for the whole of Murrumbidgee Council. The leadership challenge is in developing a holistic approach that operates ethically, implements good governance to develop and ensure a positive future for the Community.

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 5.1 Demonstrating Transparent Leadership Through Accountability and Community Representation
 5.2 Engaging with Future Community Leaders
 5.3 Investigating Funding, Services and Programs Supporting and Strengthening Communities in the Region
 5.4 Promoting Council as an 'Employer of Choice' Through Productive, Beneficial Relationships
 5.5 Cooperating and Collaborating with Other Councils to Achieve a Strong Voice in Regional







- 1. Building and supporting a diverse community
- 2. Protecting and embracing cultural identity and heritage
- **3.** Creating community opportunities and encouraging equitable access to a range of council services and programs such as health care, education, sporting, transport and social activities for all ages.
- 4. Enhancing health and wellbeing
- **5.** Creating a safe Community



COMMUNITY

1.1 Building and Supporting a Diverse Community:

- **1.1.1** Improve and increase the availability of community and public transport options throughout the Council area so that we have access to nearby services outside our Local Government Area
- **1.1.2** Encourage and support aged care facilities across Murrumbidgee and/or encourage private enterprise development of a retirement facility
- **1.1.3** Engage and encourage the disadvantaged members of Murrumbidgee communities by supporting the work of regional government agencies and NGOs
- **1.1.4** Foster and provide community opportunity and build a culture of respect for diversity and differences through the performing and visual arts

1.2 Creating and Celebrating Cultural Identity and Heritage:

- 1.2.1 Provide opportunities for our community to showcase their heritage and diversity
- 1.2.2 Value-add to our historic places and spaces
- 1.2.3 Unique historic stories from across the Council area are celebrated and protected

1.3 Creating Community Opportunities and Encouraging Equitable Access to Programs and Services:

- **1.3.1** Foster current sporting, social, recreational and cultural events and activities to increase participation and inclusion.
- **1.3.2** Encourage the development of a range of sporting options, particularly for young people, and enhance the capacity of community organizations and sporting groups to access external grants and funding opportunities.
- **1.3.3** Develop new events to attract those with interests in special areas
- **1.3.4** Provide opportunities for the towns to interact more to ensure a greater sense of connectedness and create closer bonds including fostering and supporting and recognizing volunteers and their organizations within the community
- **1.3.5** Provide a range of community entertainment activities including activities for youth, seniors and people with disabilities for example investigating how we can offer more entertainment options for young people e.g. Blue Light Discos, a youth council
- **1.3.6** Strengthen community pride through honours and awards nominations and ensure Council-provided grants and in kind support is efficiently and equitably distributed to support community and sporting groups efforts and activities

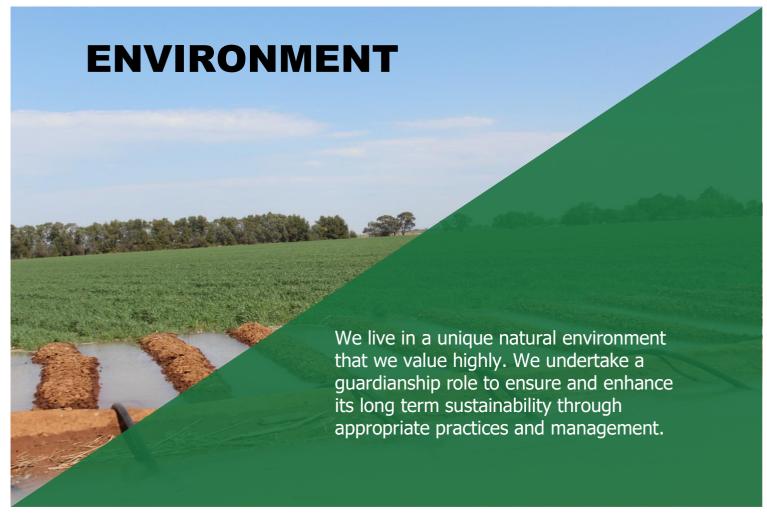
1.4 Enhancing Health and Wellbeing:

- **1.4.1** Manage and maintain the amenity of parks, garden and the environs of all Council communities
- **1.4.2** Ensure that we have access to a broad range of mental health services
- **1.4.3** Promote and support Aboriginal health services
- **1.4.4** Maintain public health inspection and licensing programs and compliance
- **1.4.5** Diversify engagement to increase awareness and participation in education including investigating opportunities for developing partnerships with TAFE and regional universities
- 1.4.6 Ensure we retain our local GP
- **1.4.7** Support a community health facility where allied and specialist health service providers can operate an MPS service model
- **1.4.8** Support our community services programs and encourage collaboration and communication linkages between service providers across the region
- **1.4.9** Provide support to community funded cultural and wellbeing activities and events for example, investigate the possibility of opportunities other than Australia Day when our community can celebrate together

1.5 Creating a Safe Community:

- **1.5.1** Working with relevant agencies (including police and schools), to maintain and develop existing road safety initiatives within the Council area to keep our children safe
- 1.5.2 Liaise with local policy and State government to increase policy presence and visibility in our area
- **1.5.3** Provide adequate street and security lighting in our towns
- **1.5.4** Council supports, and where appropriate, seeks funding for community safety programs and initiatives
- **1.5.5** Provide adequate activities for young people and facilities they can use to keep them entertained in a safe environment







- 1. Protecting and enhancing existing natural environment for future generations including flora and fauna native to the region
- **2.** Exploring, embracing and promoting alternate sustainable energy sources and sustainable practices including waste management and recycling
- **3.** Maintaining a balance in the Natural Environment between growth, development and environmental protection
- 4. Protecting waterways and catchments
- **5.** Valuing and conserving our native flower and fauna



ENVIRONMENT

2.1 Protecting and Enhancing Our Natural Environment:

- **2.1.1** Ensure the conservation of the Council's natural beauty and ecology for future generation and visitor attractions
- **2.1.2** Expand our network bush land walking trails to encourage active experiences of our river side location and protect the surrounding bush
- **2.1.3** Foster learning about and celebrate the Council's natural resources
- **2.1.4** Manage environmental opportunities and challenges exploring native fish stocking and carp elimination opportunities
- **2.1.5** Collaborate with LLS and community groups to "adopt" areas of bush land that need restoration and regeneration

2.2 Exploring, Embracing and Promoting Alternative and Sustainable Energy Sources and Practices:

- **2.2.1** Engage with RAMROC and support sustainable energy initiatives (including funding opportunities), including green waste, bio waste and sustainable street lighting
- 2.2.2 Continue to encourage investment into solar power and other sustainable energies
- **2.2.3** Rationalize waste management and recycling priorities in accordance with relevant legislation
- **2.2.4** Investigate landfill management options across the Local Government Area????

2.3 'Balancing' the needs of the Natural Environment:

- 2.3.1 Stimulate the conversation of important heritage assets of Murrumbidgee Council
- **2.3.2** Encourage and support sustainable land use, planning and development
- **2.3.3** Consider plans for the improvement, beautification and revitalization of Murrumbidgee towns including town entries

2.5 Protecting Waterways and Catchments:

- **2.5.1** Promote responsible water usage particularly in town areas
- 2.5.2 Manage weeds across the Council
- **2.5.3** Ensure 'best practice' planning controls and building compliance
- **2.5.4** Ensure best practice public and environmental health controls
- **2.5.5** Maintain a responsible animal management program and service ensuring stray and illegally –kept animals are not allowed to become a nuisance to community
- **2.5.6** Conduct principal certifying authority functions in the Council
- 2.5.7 Educate and inform the community on weed management

2.6 Valuing and Conserving our Native Flora and Fauna:

2.6.1 Continue to promote flora and fauna conservation through Councils road network maintenance program







- 1. Supporting and developing responsible, sustainable asset management
- 2. Providing infrastructure (Council buildings and facilities), to meet community needs
- **3.** Providing the Community with open space to be active
- 4. Maintaining and improving transport infrastructure
- **5.** Ensuring our infrastructure meets future needs including best practice storm water, sewerage and water infrastructure and supporting improvement to our communications infrastructure for better connectivity



INFRASTRUCTURE:

3.1 Supporting and Developing Responsible, Sustainable Asset Management:

- **3.1.1** Maintain a comprehensive asset management capability framework
- **3.1.2** Continue to engage with the community and stakeholders in relation to acceptable service levels for all public assets

3.2 Infrastructure Provision to meet Community needs (Council Building & Facilities):

- **3.2.1** Manage and maintain community and sporting build facilities for the benefit of the community
- 3.2.2 Efficiently manage and maintain Council's building and specific purpose facilities
- **3.2.3** Efficiently manage and maintain Council's plant and equipment
- 3.2.4 Manage public liability and risk associated with public infrastructure

3.3 Providing Community Open Space:

- **3.3.1** Develop riverside locations for the enjoyment of all and to promote tourism
- 3.3.2 Increase the number of walking tracks in all towns and their surrounds
- 3.3.3 Provide and maintain a range of community recreation facilities
- **3.3.4** Ensure public places are clean and well maintained
- 3.3.5 Maintain our Crown Land resources responsibilities responsibly

3.4 Maintaining and Improving Transport Infrastructure:

- **3.4.1** Maintain roads to agreed standards and ensure that school bus routes are our highest priority
- **3.4.2** Provide and maintain footpaths, cycle ways, kerb and guttering
- **3.4.3** Maintain partnerships to ensure the Sturt Highway and Kidman way remains open at all times
- 3.4.4 Maintain local, regional and state roads and bridges in accordance with Councils' asset management plan
- **3.4.5** Improve street and building accessibility for the mobility impaired

3.5 Improving Local Utilities and Communications Infrastructure and Connectivity:

- **3.5.1** Manage water assets in line with best practice standards
- **3.5.2** Manage sewer assets in line with best practice standards
- **3.5.3** Manage storm water in line with agreed priorities
- 3.5.4 Support the development of a man-made lake development on the outskirts of Coleambally
- 3.5.5 Implement options to maximize and extend the swimming season and pool usage
- **3.5.6** Consider using treated water from sewage treatment works across the council area for beautification of the towns (for example watering the golf course)
- **3.5.7** Improve the amenities at all cemeteries







- Welcoming and supporting our business and industries growth, diversity and productivity
- 2. Promoting and supporting a regional economy and growth
- 3. Jointly promoting and developing tourism strategies and opportunities
- 4. Supporting Community access to education and training to enhance future opportunities
- 5. Fostering and developing a resilient and vibrant agricultural sector



ECONOMY:

4.1 Supporting our Businesses and Industries Growth, Diversity and Productivity:

- **4.1.1** Promoting the council area as a place where businesses are supported and encouraged and the infrastructure they required is in place
- 4.1.2 Encourage private development of retirement villages and aged care facilities
- 4.1.3 Implement the goals of Council's Economic Development Strategy
- 4.1.2 Encourage the development of affordable housing so it is available for employees of new developments
- **4.1.3** Investigate an industrial area for Darlington Point
- **4.1.4** Develop and implement a business attraction program for Murrumbidgee industrial areas
- **4.1.5** Promote Murrumbidgee and its towns and potential light manufacturing wholesale and retail business opportunities to diversify industry and stimulate employment growth
- **4.1.6** Support local businesses to broaden market opportunities for local product through innovative technology, improved freight pathways through co-operation with other neighbours
- **4.1.7** Encourage and support opportunities to support local business
- **4.1.8** Promote diversity retain and commercial opportunities
- **4.1.9** Support opportunities for freight and distribution and warehousing to Eastern seaboard airports or centres

4.2 Promoting and Supporting Regional Growth and Economy:

- **4.2.1** Work with other levels of government and private industry to champion a "transport hub" at the intersection of the Sturt Highway and the Kidman Way
- **4.2.2** Encourage the development of a residential conference/education centre
- **4.2.3** Work collaboratively with regional stakeholder to build Murrumbidgee Council profile
- **4.2.4** Support and value-add to regional strengths —e.g. Griffith and Narrandera airports
- **4.2.5** Collaborate, in accordance with our Tourism strategy, to regional tourism initiatives and major events in the region (Sunrise Visit to Griffiths)
- **4.2.6** Ensure there is adequate land supply to stimulate population growth
- **4.2.7** Support local business with access to available training, workforce skills and technology
- **4.2.8** Build and uses systems to collect, analyze report and use data for business and industry in Murrumbidgee

4.3 Jointly Promoting and Developing Tourism Strategies and Opportunities:

- **4.3.1** Encourage and promote tourism and visitor ventures and activities and information in our towns
- **4.3.2** Encourage and support opportunities to promote local produce
- **4.3.3** Employ an Economic, Tourism and Community Development Manager
- **4.3.4** Enable and education visitors and business through Appropriate resources and promotion campaigns for our Council
- **4.3.5** Provision of emergency services information for the benefit of residents and visitors
- **4.3.6** Provide promotion and resources for tourism service providers
- **4.3.7** Provide promotion and support for major events within our Destination Management Plan
- **4.3.8** Encourage opportunities for further recreation activities on or around the rivers and lakes

4.4: Supporting Community Access to Education and Training:

4.4.1 Continue to advocate to enhance peoples and business access to internet and mobile phone services throughout the Council area

4.5: Fostering and Developing a Resilient and Vibrant Agricultural Sector:

- **4.5.1** Actively support development which is congruent with our lifestyle
- **4.5.2** Enhance and maintain key economic drivers to the agricultural supply chain and our road networks
- **4.5.3** Link Council's Economic Development Plan to fit within the Regional Plan to develop regional initiatives simulation interest in Murrumbidgee as an agribusiness hub for the Riverina and/or upper Murray regions







- 1. Demonstrating transparent leadership through accountability and Community representation
- 2. Engaging with future community leaders
- **3**. Investigating funding, services and programs supporting and strengthening communities in the region
- **4.** Promoting Council as an 'Employer of Choice' through productive, beneficial relationships
- **5.** Cooperating and collaborating with other Councils to achieve a strong voice in regional planning and funding arenas



LEADERSHIP:

5.1 Transparent Leadership Through Accountability and Community Representation:

- **5.1.1** Provide leadership through ethical accountable and legislative decision making processes
- **5.1.2** Optimize council's revenue streams and assets
- **5.1.3** Ensure community participation in the Community Strategic Plan is reflected in Council's budget
- **5.1.4** Encourage diverse representation on Council
- **5.1.5** Review and implement an asset management strategy, system and program ensuring full integration with Council's Long Term Financial Plan
- **5.1.6** Review and implement an appropriate procurement framework
- **5.1.7** Actively source external grants and funds for identifies projects and initiatives
- **5.1.8** Refine project management culture and framework
- **5.1.9** Refine an appropriate risk management culture and framework

5.2. Engaging with Future Leaders:

- **5.2.1** Promote opportunities for leadership development for our community groups
- **5.2.2** Link and promote programs for young people to improve their leadership skills

5.3 Investigating Funding, Services and Programs Supporting and Strengthening Communities in the Region:

- 5.3.1 Continue to engage equally with residents of smaller communities within the Murrumbidgee LGA
- **5.3.2** Partner with providers of emergency services to ensure appropriate response levels to community emergencies
- **5.3.3** Ensure a coordinated and multi-faceted approach to all of Council communications with the community

5.4 Council is 'Employer of Choice':

- **5.4.1** Maintain a positive safety and risk culture supported by quality assurance, audit and training programs
- **5.4.2** Develop our people
- **5.4.3** Leverage new technology to monitor and innovate in-our people and service development

<u>5.5 Investigating Funding, Services and Programs Supporting and Strengthening Communities in the Region:</u>

- **5.5.1** Build strong, effective and productive alliance and partnerships with community organizations, state and federal governments
- **5.5.2** Identify opportunities and advocacy for advancing Murrumbidgee



Demographic Profile

Murrumbidgee Council was proclaimed on 12 May 2016, following the amalgamation of the former Jerilderie Shire Council and Murrumbidgee Shire Council.

Murrumbidgee Council is an agricultural community that is in the Riverina-Murray region, the home of NSW's 'food-bowl'.

Murrumbidgee Council offers locals and visitors a peaceful country atmosphere, culture, heritage, and recreational opportunities and affordable housing.

In 2016, Murrumbidgee Council was home to 3,933 people, 1,858 jobs and 458 businesses.

- ❖ Murrumbidgee is the second fastest growing LGA in the Riverina-Murray region
- Our population is young with a Median age of 38years
- Working age residents account for 62.1% of the population, which is higher than Regional NSW
- Jobs Growth over the past 5 years has been the fastest in the Murray-Riverina area
- ❖ At 4.1% (2016) the general Unemployment rate remains significantly lower than Regional NSW